



Privacy Policy

At **Love Pickle Club Pty Ltd** (ACN 673 950 340 | ABN 43 673 950 340) ("Love Pickle Club") we are committed to safeguarding your personal information and maintaining your privacy. This Privacy Policy outlines how we collect, use, disclose, and manage your personal data in compliance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

1. Collection of Personal Information

We collect personal information from customers, suppliers, and others with whom we interact to provide our services. This information may include:

- Full name
- Contact details (such as email addresses and phone numbers)
- Mailing and billing addresses
- Payment details
- Records of communications and transaction histories

We collect this information through various means, including online forms, emails, telephone communications, and in-person interactions.

2. Purpose of Collection

We collect personal information for several reasons, including but not limited to:

- Processing and fulfilling orders for products or services
- Providing customer support and responding to inquiries
- Managing accounts and maintaining business records, including providing your contact details to Orange City Bowling Club ("OCBC") who automatically joins you as an OCBC Social Member once you register an account with Love Pickle Club
- Sending promotional materials and offers (subject to opt-in consent)
- Conducting surveys and market research to improve our products and services
- Complying with legal and regulatory obligations

3. Disclosure of Personal Information

We may share personal information with third parties where necessary to provide our services. For example, we may disclose information to:

- Payment processors
- Shipping and delivery providers
- IT service providers for website maintenance and data storage
- Legal or regulatory authorities as required by law

We take steps to ensure that these third parties are also bound by confidentiality and privacy obligations to safeguard your information.

4. Security of Personal Information

We take reasonable steps to protect the personal information we hold from unauthorised access, loss, misuse, or disclosure. These steps include physical security measures for our premises and databases, secure disposal of information, and network security measures such as encryption and firewalls.

Despite these measures, we cannot guarantee the complete security of data transmitted over the internet, and you provide personal information at your own risk.

5. Access and Correction of Personal Information

You have the right to request access to the personal information we hold about you and to correct any inaccuracies. To make such a request, please contact us using the details below. We will respond to your request within a reasonable time and, where applicable, make any necessary updates to ensure your information is accurate and current.

6. Use of Cookies and Tracking Technologies

Our website uses cookies to enhance your user experience, analyse site traffic, and enable certain functionalities. Cookies are small text files stored on your device that allow us to remember your preferences and track your interactions with our site. You may disable cookies through your browser settings, though this may limit certain features of our website.

7. Direct Marketing Communications

We may send you direct marketing communications about our products, services, and promotions if you have opted in to receive such materials. You may unsubscribe from these communications at any time by following the opt-out instructions provided in our emails or by contacting us directly.

8. Third-Party Links

Our website may contain links to external sites operated by third parties. These third-party websites are not governed by this Privacy Policy, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party websites you visit.

9. Cross-Border Disclosure of Personal Information

We may disclose your personal information to recipients outside Australia if required to provide our services. For instance, some of our service providers may be located overseas. When we do so, we take reasonable steps to ensure that any overseas recipients handle your information in accordance with Australian privacy law.


10. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business practices or legal obligations. Any changes will be posted on our website, and we encourage you to review this policy regularly to stay informed about how we protect your privacy.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or your personal information, please contact us at:

Love Pickle Club Pty Ltd

 02 8633 8899

 info@lovepickleclub.com.au